

Anisa

From: Nate Kluitier
Sent: Wednesday, June 11, 2008 4:04 PM
To:
Subject: Gator.

Mike,

Just wanted to drop you a note to let you know that I received your voicemail last night and I'm sorry I didn't get back to you. I want to apologize again for the condition you ran into on your trip. Not that I could of done anything about the weather, but I should have let you know when the water started to rise on Monday so we could have possibly postponed the delivery. We had a meeting and walk through with the new MERV last night, and we received a lot of very positive feedback. As we took it out for a little bit of test driving there was a number of baseball games going on at the complex across the street, and it was great to hear the communities feedback as they walked over to check it out. All were impressed and excited about the possibility of service we could provide with it. We plan on having the unit lettered and labeled with our department name by the end of the week, and when we do I will send you a photo of the members and Merv for your marketing end. As far as we all can see you have a great product here, and your level of service provided to us was very impressive and appreciated. On behalf of the Allison Fire and Rescue, and the Allison EMS services, thank you for providing exactly what you were promoting in your web site. It's nice to do business with people that say what they mean and do what they say, and you did this perfectly. Have a great day. And try to stay dry. That doesn't sound like much, but around here that is getting to be a full time job.

Nate Kluitier

Quality Control Manager
Allan Industrial Coatings

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